

I invite you to turn on your tv and mute the sound. See what captioning is like for yourself. One station doesn't caption the sports! What does that mean?? Deaf and hard-of-hearing aren't interested in sports? This is the 11 pm newscast. Some captioning companies are pretty accurate in captioning while others aren't. Another problem with the captioning is that it's delayed. It comes up usually after the words are spoken. This isn't a problem unless the show goes to a commercial--the commercial starts and you lose the captioning of the last few words! Very frustrating. CBS doesn't completely caption their programs. It will start out captioned and then just end in the middle of the show. I appreciate the opportunity to send my comments to you. Thank you for your consideration and action to improve captioning.